



Terms and Conditions

The terms and conditions are an integral part of any offer made by HIDirect to sell goods to a purchaser. Call for product information and specifications.

Prices

All prices shown are in U.S. Dollars, F.O.B. shipping point, and include HIDirect standard packaging material.

Shipping Costs – Shipments will be made by common carrier at purchaser's risk. All lamp orders greater than \$500.00, ballast orders over \$1,000.00, and lamp/ballast combination orders over \$1,000.00 will be shipped freight allowed. Special shipment requests such as next day air, etc., will be accommodated in the best way possible, with requester paying for all charges.

Taxes and Special Fees

Any sales use or other tax that may be imposed upon the sale or use of goods or any special fees required to complete the sale will be in addition to the quoted prices and will be paid by the purchaser.

Terms of Payment

Visa, Mastercard, American Express and Discover are accepted. Terms are net 30 days from date of invoice unless stated otherwise.

Late Payment – A service charge of 1.5% per month, not to exceed the maximum rate allowed by law, will be added to any portion of purchaser's outstanding balance, which is not paid within 30 days after invoice date.

Delivery and Risk of Loss

Delivery Date – Delivery dates are approximate and based on conditions at the time of acceptance of order. HIDirect assumes no responsibility for failure to deliver on or about such dates.

Risk of Loss – Unless otherwise agreed to in writing, delivery shall be complete upon transfer of possession to a common carrier. F.O.B. shipping point or F.A.S. port, as the case may be, whereupon all risk of loss, damage or destruction to the goods shall pass to the purchaser. Claims for losses or damage incurred during transit should be reported directly to the carrier immediately upon receipt of shipment. HIDirect assumes no responsibility for the collection of a loss claim.

Returned Goods

Prior written authorization from HIDirect is required for the acceptance of returned goods. All returns must be marked with a return authorization number and a copy of the original invoice to ensure proper credit to the customer's account. Only current items in original cartons and standard package quantities are subject to return. All unauthorized returns will be sent back to the purchaser at their expense. Return shipments must be prepaid, insured, shipped at purchaser's expense in accordance with instructions set forth in the return authorization form. Credit will be issued less a 20% re-stocking charge to cover the cost of inspection and repackaging.

HIDirect will, at its option, replace products or allow credit for merchandise found, after inspection, to be defective due to workmanship or materials.

Force Majeure

HIDirect will make every effort to complete shipment when indicated but shall not be liable for any loss or damage for delay in delivery or failure to deliver due to causes beyond its reasonable control including but not limited to, acts of government or compliance with any governmental rules or regulations, acts of God, civil or military authorities, acts of purchaser, strikes, riots, war, or inability of HIDirect to obtain necessary materials, components, services or facilities. Should a delay occur, HIDirect may reasonably extend delivery or production schedules, or at its option, cancel the order in whole or part without liability other than to return any unearned deposits or prepayment.

Warranty

All products are warranted to perform to the specifications as set forth in Venture specification sheets.

Buyer shall give HIDirect prompt notice of any claim under this warranty. If HIDirect, in its sole discretion, determines that the product does not conform to this warranty, it shall, on a pro-rata basis, replace the products. If such replacement is not feasible, it may, at its sole option, refund a pro-rata portion of the purchase price.

This warranty shall not extend to any product that, in the opinion of HIDirect, has been affected by damage or wear resulting from misuse, abrasion, negligence, accident, tampering, faulty installation, inadequate maintenance, damage or casualty.

You must register job within 30 days

Disclaimer of Warranty

HIDirect makes no warranties with respect to any sale, whether expressed or implied, except as stated herein. HIDirect makes no warranty of merchantability or fitness for a particular purpose unless otherwise stated in writing.

Limitation of Remedy and Damages

The exclusive remedy of the buyer in respect to the transactions contemplated herein shall be the replacement of said products, or the return of the purchase price, as set forth under "Warranty". Except as herein provided, every form of liability for direct or consequential damage for loss, arising from contract, to or otherwise, is expressly excluded and denied, including without limitation, loss or damage to building, contents, or persons.

Agreement

This writing is intended by the parties as a final expression of their agreement and is intended as complete, and subsequent modification or amendment may be made only in writing signed by both parties.



Ballasts/Lamps	Product Type	Standard Warranty Period	"One Call" System Warranty
	20W - 125W	One Year	One Year
150W - 875W	One Year	Two Years	
All Uni-Form-SPL	Two Years	Three Years	
Magnetic Ballasts	Two Years	Five Years	
Electronic Ballasts	Two Years	Three Years	

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